

The Right Way to Scale Process Automation

Power your enterprise RPA initiatives with Robotic Operations Center services

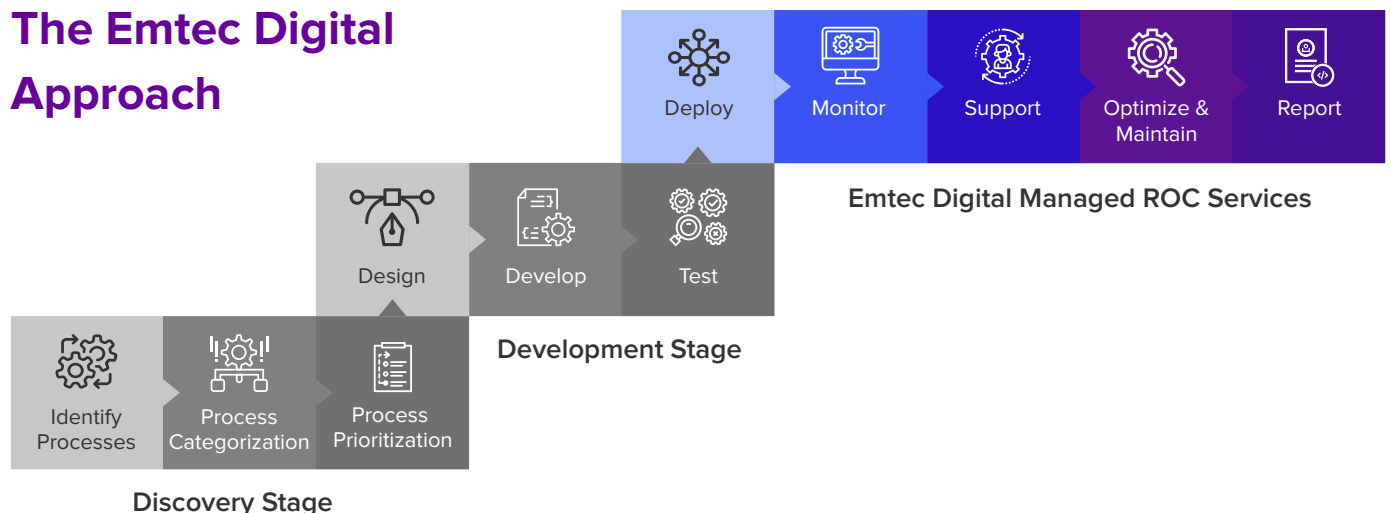
According to McKinsey, Robotic Process Automation (RPA) can bring about a quick and robust ROI, i.e., up to 200% in the first year of deployment. It is also believed that the rate of RPA adoption across various industries will grow by 40%. With new RPA benefits, the challenges of maintaining bots will also increase, owing to the increase in the number, diversity, and complexity of bots.

Emtec Digital's [Robotic Operations Center i.e. ROC](#) provides a comprehensive spectrum of managed services which ensure hassle-free implementation, support, and maintenance of RPA bots. Our bot maintenance and support services, accompanied by strong SLAs, ensure that your business systems are always operating at top level. We offer flexible contract options which cater to your specific business needs and RPA maturity.

Reduce manual effort, errors, and costs related to your repetitive manual business processes. Let Emtec Digital help you realize your process automation goals.

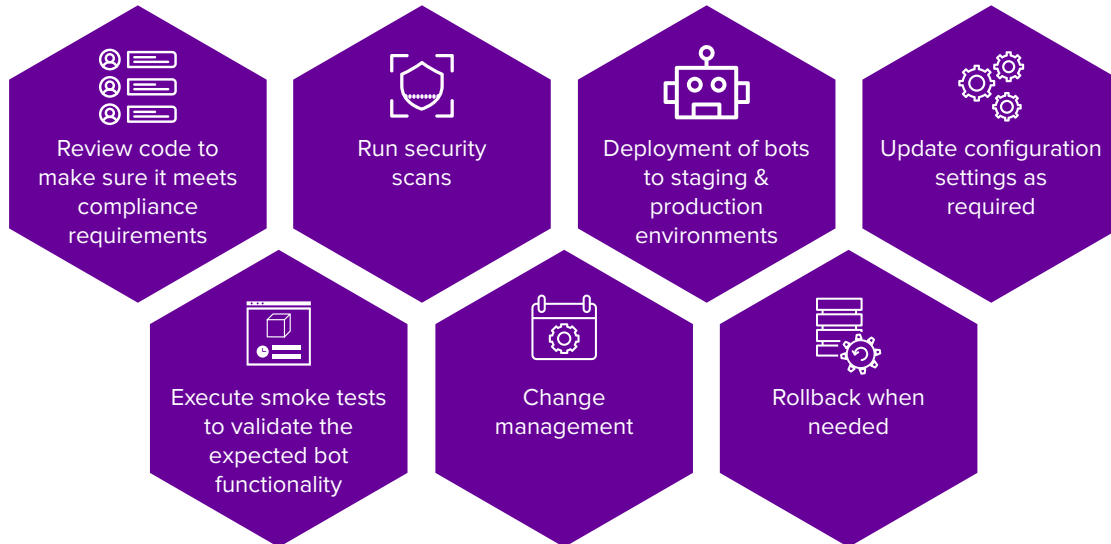


The Emtec Digital Approach



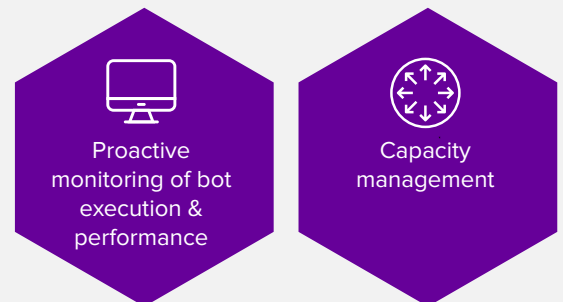
1. Deploy

Every business process is unique. We identify business/RPA environments to deploy bots conducive to its staging and production environment. Bot deployment is carried out only after thorough security scans and smoke tests.



2. Monitor

Deploying bots is not the final step, in fact only the beginning. Bot monitoring gives insights into bot performance and helps avoid failures and bottlenecks. Our automation engineers enable the right compliance and other KPIs to better log, analyze and optimize bot performance.



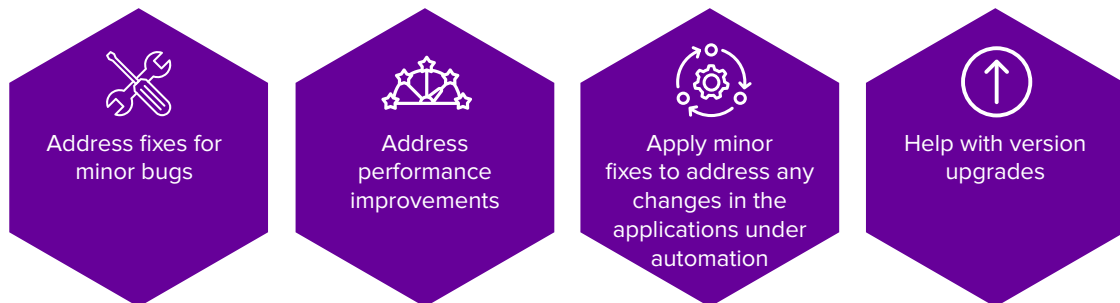
3. Support

We support bot performance upkeep and process throughout. Our ROC teams oversee production support and enable troubleshooting for bots.



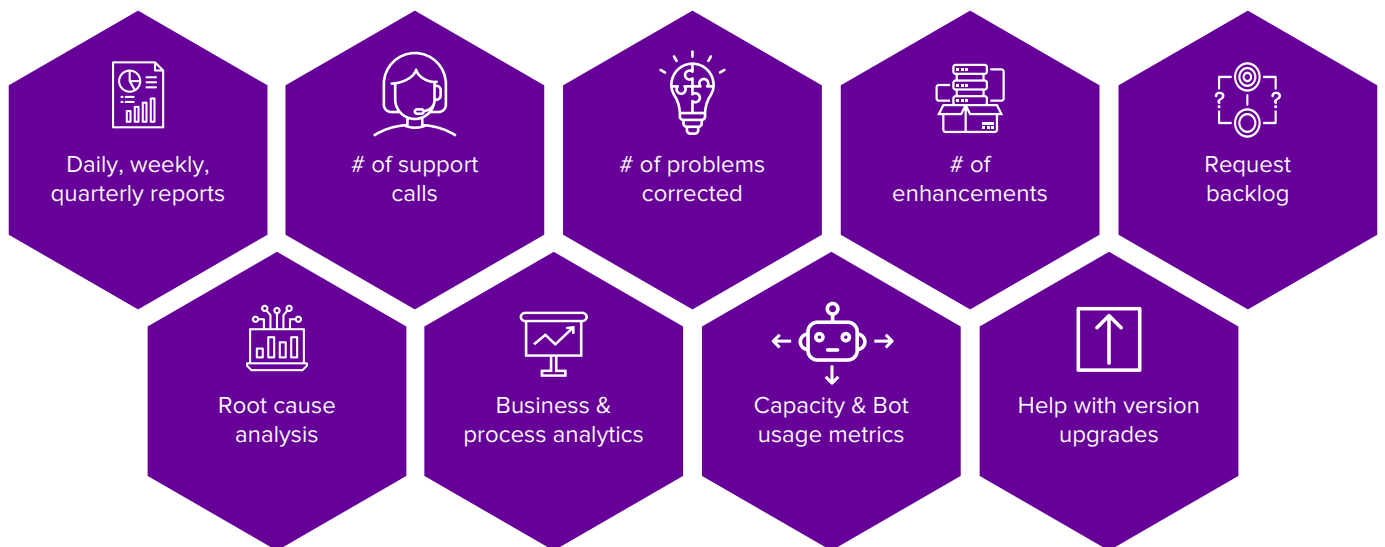
4. Optimize & Maintain

The bug & feature enhancements that require additional development & testing are addressed as part of our Maintenance & Optimization Services. Under which, we provide L3 Support with a predefined number of hours to take care of the following items-



5. Report

Our ROC team provides daily, weekly and quarterly reports with key metrics that measure and optimize bot/process performance to meet your process automation and business goals.



Technical and Business Advantages

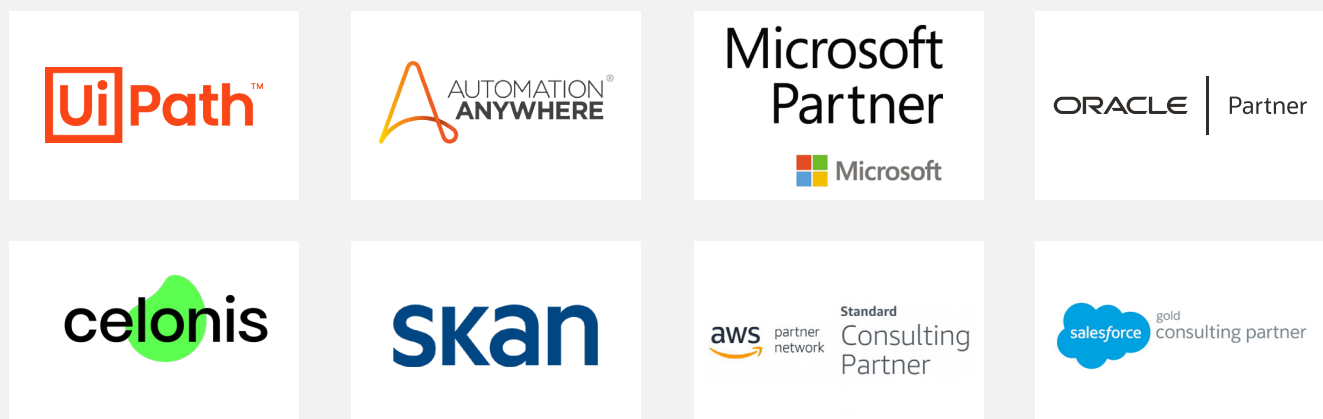
- Reduce time, effort and resources involved in routine manual activities
- Fast deployment of bots to staging and production environment after carrying out relevant security scans and smoke tests
- Continuous updates of multiple parameters including time and absences in transport management systems
- Compliance to back-office processes and audits with 100% accuracy
- Improve customer communications and engagement
- Engage customers with all digital multichannel interactions and a 24/7 customer support

Why Emtec Digital ROC

At Emtec Digital, we practice a culture of success combining top talent and a 'Client for Life' approach to help you achieve your business goals.

Proven provider of managed services	Flexibility	Optimized total cost of ownership
End to end comprehensive managed services and support from single provider for your entire RPA footprint	Client driven support models	Blended rates using a global delivery model
Currently serving over 75 customers across various industries and products	Clients mix and match services based upon business and IT needs	Tier 1 service delivery experience at mid-tier pricing levels
SOC 1/SSAE, GDPR, ISO127001 certified	Client driven service levels	Ability to draw from off-shore resources, 100% Emtec Digital employees

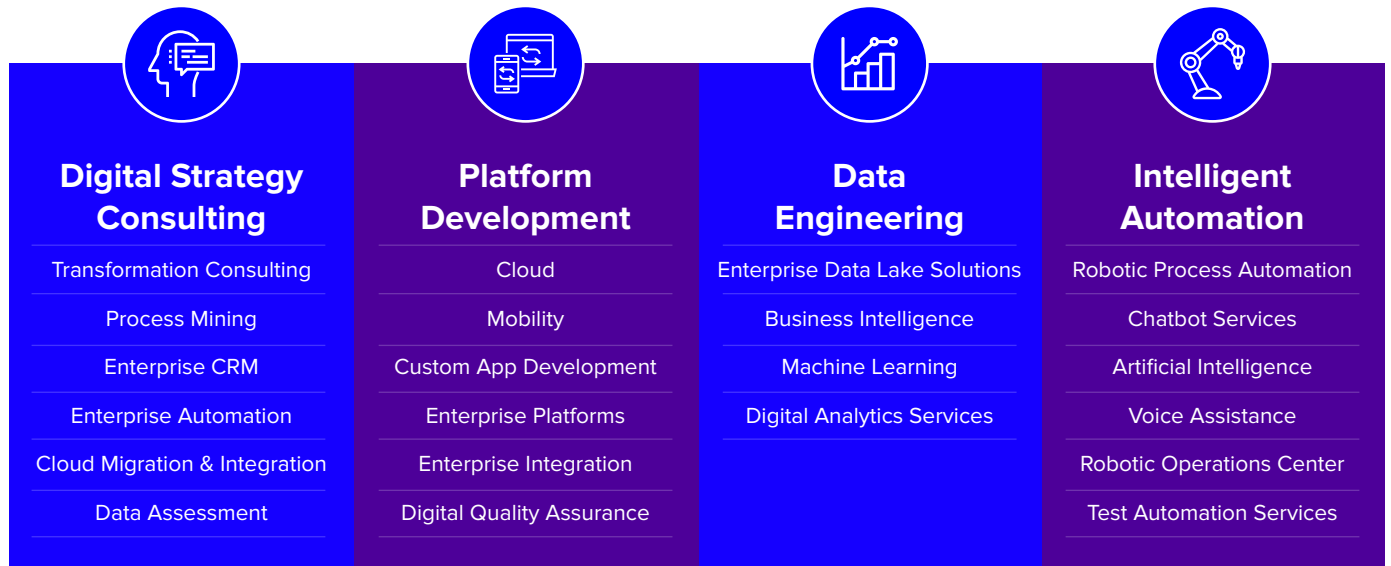
Emtec Digital Technology Partners



About Emtec Digital

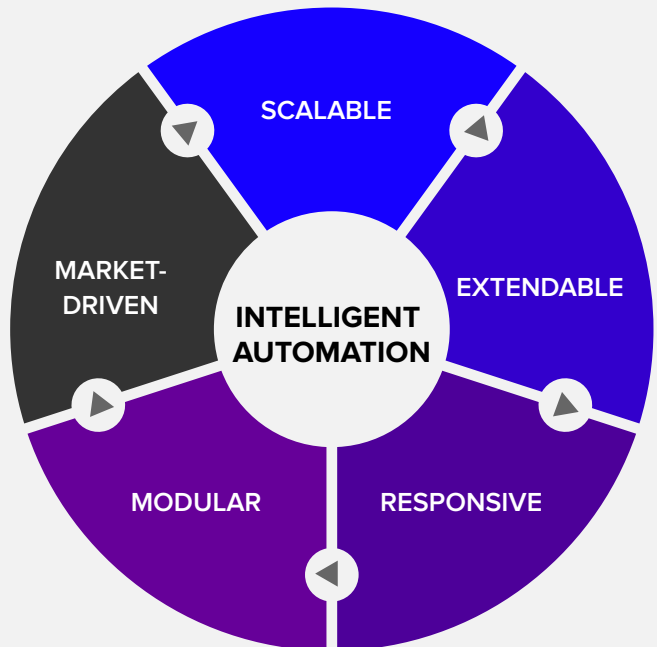
Built for technologists. By technologists. With trust. And adaptive intelligent automation.

End-to-End Solutions for Enterprise Digital Transformation



Ride the global digital wave with speed and confidence. Allow us to walk you through our intelligent automation capabilities. Contact us at digital@emtecinc.com

To learn more about our consulting and digital services, visit www.emtec.digital



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